

# Heber Springs Dumpster Rental LLC

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## Rental Agreement between Heber Springs Dumpster Rental LLC (HSDR LLC) and the Rentee

1. At HSDR LLC it is our hope that both us, and the rentee, will have a positive and beneficial rental experience. In an effort to minimize confusion, and to help keep costs for both sides low, this rental agreement shall be in effect. By accepting your business HSDR LLC agrees to follow these terms, to provide the best customer service reasonably possible, to be honest, to be on time, and to accommodate our customers needs to the best of our ability. By using the services of HSDR LLC you, the rentee, agree with these terms and acknowledge that our most recent terms will take precedence over any previous versions. Our latest rental terms may be viewed on our website, electronically sent as requested, or provided in paper form during any rental delivery. To help facilitate complete understanding, satisfaction, and clarity, HSDR LLC customers are always encouraged to ask any question that they deem necessary.
2. HSDR LLC will not be responsible for any injuries, or damages, occurring while the dumpster is in a static position on location. During this time all safety and liability rests with the rentee. Rentee agrees that HSDR LLC will not be responsible for any damage to yards, or grounds, resulting from an insufficient site for the placement of the rental.
3. Once it is set, the rental should remain in that exact location and not be moved by anyone other than HSDR LLC. Excessive damage made to a rental by abusive, or careless, treatment will be the sole responsibility of the rentee. Either of these cases may result in an additional fee, plus liability for any related damages made to the dumpster.
4. Hazardous materials or prohibited items should not be placed in the dumpster for disposal. Examples are tires, liquid paint, any item containing freon, automotive type batteries, flammables, explosives, herbicides, pesticides, petroleum products, animal parts, and electronic waste. Organic matter like grass clippings, leaves, pine needles, and tree limbs can not be mixed or included with household waste. A charge may be levied for items rejected at disposal. Rentee is responsible for the contents of their rental and should seek guidance for any items in question.
5. Our insurance requires that the contents of the rental do not protrude any higher than the top of the sidewalls. A dumpster overflow fee may be charged for any loads that are above, or hanging over, the sides of the dumpster.
6. Our shortest rental will run for three days and include one dump up to 2,000 lbs. Our next options will run for one week, or two, and include one dump up to 4,000 lbs. Longer rental options will run for one month and include one or two dumps up to 4,000 lbs each depending on customer preference. Rentals are subject to applicable taxes and fees. Extra days may be added to rentals for a reasonable daily rate. Extra dumps may be added to rentals for a flat rate fee, plus the net weight billed at the actual cost charged to HSDR LLC by the receiving sanitation facility.
7. Any delivery, or pick-up, trip over the distance that is included in the price may have a mileage overage charge. This helps us keep rates down for all of our customers and prices increasing only as our distance travelled goes up. Any weight above the included allotment will be billed at the actual rate/ton charged to HSDR LLC by the receiving facility. For legal reasons, our containers must be limited to 7,500 lbs of debris before leaving the job site. Rentals believed to be over this weight will require the rentee providing necessary and timely offloading. A reasonable trip fee may be charged during delivery or pick up attempts effected by this type of overload, no shows, lack of rental site access, or last minute cancellations . Cancellations should be made with no less than 24 hours advance notice.
8. We accept cash, checks, and most electronic payment options. However, customers who do not pay with cash, or check, will forfeit a modest included cash discount. Payment at the time of delivery is preferred, and customers doing so will receive a \$25 discount off any standard rental rate. Payment of any billed Invoice is expected no later than 14 days from the invoice date. Invoices not paid within 30 days of the invoice date will have a 10% late fee for each 30 day period they remain unpaid. Any fees may be billed on a seperate invoice at a later date as necessary.

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